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## Measures against COVID-19 infections

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At Chubu Centrair International Airport, we are implementing new measures against the spread of Novel Coronavirus in our terminals for travellers to use the airport with peace of mind.

These initiatives follow the Japan Airlines Association's and Japan Airport Building Business Association's "Guidelines for Preventing the Spread of New Coronavirus Infection in the Aerospace Field" announced on May 14. We will review existing measures and add new measures as needed in the future.

We have compiled all measures and recommendations in a easy to understand "11 points for safe travel". We kindly ask travellers using the airport to understand and cooperate in preventing the spread of infection.

**Goal:**

- For travellers to use the airport and airplanes with peace of mind
- Airport staff can work safely

**Target:**

- Terminal 1 and Terminal 2

**Period:**

- All measures will be implemented for the time being and will be reviewed according to the situation.

### 1. Measures to protect travellers

- Hand sanitizer have been installed in every terminal entrance, security checkpoint, information center, among other places.
- Airport staff and travellers are required to wear a mask. Explanatory posters can be found at various places in the terminals and masks are sold in the stores.
- Thermography to check body temperature. \*Currently applicable only to passengers boarding T1 domestic flights

### 2. Efforts to ensure social distance

- Floor indications for standing in cue, such as check-in counters, in front of boarding gates and security inspection area among others.
- Seating restrictions on waiting areas. The use of some seats is prohibited to maintain distance
- Informative posters to prevent congestion in stores and small spaces such as elevators.

### 3. Measures to ensure safety

- Installation of plastic screens in check-in counters, baggage inspection areas, security inspection areas, information centers, cash registers, etc.
- Frequent disinfection of equipment and facilities that are prone to be touched such as buttons, handles and other surfaces
- Suspension or partial use of facilities/services such as toilet hand dryers, drinking fountains, smoking rooms or prayer rooms.
- Thorough ventilation. At large spaces all air is replaced every 60 minutes and every 30 minutes at security inspection areas and baggage claim areas.

### 4. Efforts to disseminate information among travellers

- Dedicated website that covers new corona measures on the airport website

**~ Safe travel in the airport ~**  
Chubu Centrair's measures against the spread of infectious diseases

<p>11 points for safe travel</p>	<p>Check your physical condition at home</p>	<p>Wash and disinfect your hands frequently</p>	<p>Wear a mask when coming to the airport</p>
<p>Maintain social distance (In Sky Deck one handrail one group)</p>	<p>Follow seating restrictions</p>	<p>Plastic screens have been installed to prevent infection</p>	<p>Some facilities will keep the doors open for ventilation</p>
<p>Respect the facilities' restrictions</p>	<p>Use cashless payment when possible</p>	<p>Follow floor indications for social distance</p>	<p>Use web check-in and self-check-in when possible</p>